DRI App "Engagefully" FAQs

Question	Answer
When I open the Engagefully app the first time, it asks me for an organization?	Enter DRI under "Search for organization or event." Select DRI, Inc, then tap Continue and follow the instructions on the screen.
How do I login to the app?	Login to the app using "Log in with an Email Link" and enter the email associated with your My DRI Account.
Where can I find the DRI app?	Simply search "Engagefully" in the Apple App Store or Android Google Play. You may also use these links: *iOS Download Link:* https://apps.apple.com/us/app/engagefully/id1259447436 *Android Download Link:* https://play.google.com/store/apps/details?id=com.resultsdirect.engagefully.express *iOS Compatibility* iPhone: Requires iOS 16.0 or later. iPad: Requires iPadOS 16.0 or later. Apple Vision: Requires visionOS 1.0 or later. *Android Compatibility* Compatible with Android phones and tablets 14.0 and up
My device is not supported. Is there another way to access app content?	At this time, Android and iOS phones are the only options.
Can I see attendee details for seminars?	If you are registered for the event, you can view a list of attendees and their details. You can also connect with others within the app.
Where can I find the events have registered for?	On the main dashboard, if you are registered for an event you will see a star icon in the bottom right corner. Otherwise, a lock icon will be displayed.

What is the difference between "Your Agenda" vs. "Schedule?"	"Your Agenda" shows sessions you have registered for. "Schedule" shows all sessions, regardless of whether you have registered for them or not.
How do I communicate with other attendees?	Tap "Directory" from the left-hand navigation menu to see the list of attendees. Tap on an individual's profile, then "Send Messages." If you don't see it, the attendee has disabled messaging.
Do DRI members and non-members have the same access?	DRI members have full, upgraded access in the app, including all of the great resources, including the DRI Communities and the DRI Member Directory. Non-members who are registered for a seminar will have access to that particular event. If you are not a member, we encourage you to join today to gain full access. https://www.dri.org/membership/why-dri
How do I find course materials in the app?	On the event dashboard for the seminar you're attending, select "Schedule" from the left-hand navigation menu to view the full agenda and build your schedule. You can also access course materials by selecting a session and scrolling down to "Resources."
Who should I contact if I have issues with the app?	DRI Customer Service Phone: 312.795.1101 Email: custservice@dri.org