

## “DRI Lawyers” App FAQs

Question	Answer
How do I login to the app?	Login to the app using the same username/password credentials that you use to access the DRI website.
Where can I find the “DRI Lawyers” app?	<p>Simply search “DRI Lawyers” in the App Store or Android Market. You may also use these links:</p> <p><i>iOS Download Link:</i>  <a href="https://apps.apple.com/us/app/dri-lawyers/id1564755093">https://apps.apple.com/us/app/dri-lawyers/id1564755093</a></p> <p><i>Android Download Link:</i>  <a href="https://play.google.com/store/apps/details?id=com.clowder.dri">https://play.google.com/store/apps/details?id=com.clowder.dri</a></p> <p><i>iOS Compatibility</i>            iPhone: Requires iOS 11.0 or later.            iPad: Requires iPadOS 11.0 or later.            iPod touch: Requires iOS 11.0 or later.</p> <p><i>Android Compatibility</i>            Compatible with Android phones and tablets 5.0 and up</p>
My device is not supported. Is there another way to access app content?	At this time, Android and iOS phones are the only options.
Can I see attendee details for seminars?	Registered seminar attendees can view a list of registered attendees in the app. In addition, seminar registrants can connect with other seminar attendees via the app.
Where can I find the events have registered for?	Events you have registered for will automatically appear in the “My Schedule” section. For those events you have not registered for, “preview” events have been created for you to learn more.
What is the difference between “My Schedule” vs. “My Agenda”?	Adding to “My Schedule” allows you to add DRI events (seminars, webinars, etc.) to the “My Schedule” portion of the app. “My Agenda” appears within an event and allows you to add specific sessions to that event.

<p>How do I communicate with other app users?</p>	<p>Click on the "App Users" section of the app. There you can search for all app users or select "My Groups" and you can filter down to see attendees for events you are registered for. From there, you can start a conversation with that individual.</p>
<p>Do DRI members and non-members have the same access?</p>	<p>DRI members have full, upgraded access in the app, including all of the great resources, including the DRI Communities and the DRI Member Directory. Non-members who are registered for a seminar will have access to that particular event. If you are not a member, we encourage you to join today to gain full access.  <a href="https://www.dri.org/membership">https://www.dri.org/membership</a></p>
<p>How do I find seminar handouts in the app?</p>	<p>Click on the "Resources" section of the app. There you will see folders for the seminars or events you have registered for. Course materials will be included in this folder. In addition, following the event, you can visit "My DRI" to access the session PowerPoints® and any other materials not found in the app.</p>
<p>Who should I contact if I have issues logging in?</p>	<p>DRI Customer Service          Phone: 312.795.1101          Email: <a href="mailto:custservice@dri.org">custservice@dri.org</a></p>